

Uber Group Ltd Wireless Broadband Disconnection and Relocation Policy

All our wireless broadband plans have a \$249 installation fee unless there is a working Uber Group connection already in place in which case there is no installation fee. There is no contract term.

There is no early termination charge / disconnection fee but you must give one full month's notice from your next 'rollover' date if you decide to leave our service.

The Uber Group antenna and wifi router **remain the property of Uber Group Ltd**. We will collect our antenna from your property and if the wifi router is not returned to Uber or recovered from the property by our contractor, a fee of \$99 will be charged to your credit / debit card.

Relocation

If you move to another property where Uber broadband is available a new installation fee of \$249 will apply. Again, there is no contract term.